



# Customer Information Disclosure Form

As a residential City of Azle water utility customer, personal information and information regarding customer usage, services and billing including amounts billed or collected for usage, are maintained as confidential in accordance with the Texas Utilities Code, Chapter 182 (Rights of Utilities Customers). However, Chapter 182 provides that a customer of a government-operated utility may request disclosure of personal information in a customer's account, including the customer's address, or any information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or an authorized representative of the customer may receive information if the information directly relates to utility service provided to the customer and is not otherwise confidential by law.

EXCEPTIONS: Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account to:

- an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity;
- an employee of a utility acting in connection with the employee's duties;
- a consumer reporting agency;
- a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States;
- a person for whom the customer has contractually waived confidentiality for personal information; or
- another entity that provides water, wastewater, sewer, gas, garbage or drainage service for compensation.

This form enables you to request disclosure of certain information under Texas Utilities Code, Chapter 182. If you wish to request your information to be disclosed, please check the boxes below and return this form by email to [UtilityBilling@cityofazle.org](mailto:UtilityBilling@cityofazle.org) or by mail to City of Azle Attn: Utility Billing, PO Box 1378, Azle, TX 76098.

## Release of Information:

Customer Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

I authorize the City of Azle Utility Billing Department to disclose:

my personal information and/or

information regarding my usage, services and billing, including amounts billed or collected for utility

usage to:

Name:

Address:

Driver's License No.:

I authorize the City of Azle to release my account information to the public upon written request by any member of the public.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

You may rescind your request for disclosure by providing written notice to the City of Azle Utility Billing Department.